

***INDIO POLICE DEPARTMENT  
ANNUAL REPORT  
FY 2007***



2007 was yet another successful year for the Indio Police Department. In our efforts to establish ourselves as the leading law enforcement agency in our region, we raised the bar of professional standards for ourselves. In so doing, we are spearheading regional efforts in the new state-of-the-art 800 MHz radio communication network. And, most importantly, we accomplished our foundational goal to reduce crime in Indio--furthering a history-making success streak--as we continue our path into the 21<sup>st</sup> Century as leaders in public safety innovation and community-oriented policing.

The men and women of the Indio Police Department are doing what some critics argue cannot be done; they are having a direct impact on the quality of life, crime rate, and street safety in Indio. These accomplishments testify to the fundamental principle that your “Cops and Support Staff Count.” Quite simply, everyone--every single member of this Department, makes a difference. Our goal of additional staffing will translate into even greater standards in public safety in your community.

As previously stated, I am happy to share with you the great news that Indio continues to become a better place to live, to work, and to visit. Overall crime was down 9 percent in 2007; response time was under 2.5 minutes for 911 calls, compared to the national average of 3 minutes. These positive trends reflect the department’s commitment to successful and efficient crime-fighting strategies. As we continue through 2008, we anticipate great prospects and challenges; therefore, we will continue to focus our efforts in expanding our partnership with our community.

As your Chief, I will continue to direct the focus and efforts of the Police Department toward four major goals: improving the quality of life, reducing crime, making Indio’s streets safer, and making the community cleaner.

Along with these principal goals, my focus with the Executive Command Staff is to research the necessary technology to continue providing quality services. Real information-led policing is the direction our profession is taking in today’s technology-driven society, and is key to our continued success. To this end, the Department is prepared to face the new policing paradigm of the 21<sup>st</sup> Century by ensuring that field officers and support staff have access to real-time information. In due course, the Indio Police will be the “go-to” policing agency in our region. I expect your Police Department to see an increase in the use of up-to-date technology in 2008, as we look at new ways to become even more efficient at fighting crime.

On behalf of the Indio Police Department, I would like to take this opportunity to thank the community members, the City Manager's Office, and the entire City Council for their support and guidance. Although we find ourselves in a good position in 2008, with such great forward momentum comes a need for even greater commitment. I look forward to new challenges and opportunities this coming year.

Cordially,

Bradley S. Ramos  
Chief of Police  
Indio Police Department



# INDIO POLICE DEPARTMENT

## VISION

*The Indio Police Department will strive to be a leading law enforcement agency driven by high performance standards entrenched in integrity, ethics, and professional behaviors guided by the law enforcement code of ethics. A community free from crime and disorder remains an unachieved ideal; nevertheless, consistent with the values of a free society, it is the vision of the Indio Police Department to approach that ideal as closely as possible. In so doing, the Department desires to provide services that seek to enforce the law in a fair and impartial manner, keeping in mind, our real objective is to prevent and deter crime.*

## MISSION

*Our Mission, in partnership with the community, is to safeguard and improve the quality of life in Indio by using traditional and non-traditional policing methods that promote trust and confidence in the Indio Police Department.*

## MOTTO

*“Our Community, Our Commitment...”*

## Annual Department Statistics



<b>Police Officers</b>	<b>88</b>
<b>Police Support Staff (non-sworn)</b>	<b>67</b>
<b>Police Volunteers</b>	<b>81</b>
<b>Reserve Police Officers</b>	<b>3</b>
<b>Community Commendations</b>	<b>82</b>



The administrative responsibility of the Indio Police Department lies within the Office of the Chief of Police. Assisting the Chief of Police in directing the department is the Command Team: Captain / Division Commander of Field Services, Captain / Division Commander of Investigative Services, and Captain / Division Commander of Support Services. The Chief's support staff includes an Administrative Officer and the Executive Assistant.

The Office of the Chief directs the following agency functions:

- Public & Media Relations
- Air Support
- Professional Standards Reviews
- Representing the Department before the City Council, Local Commissions, Law Enforcement Boards and Community Boards
- Indio Youth Task Force
- Grants Management
- Presentation of projects and reports to the City Manager's Office

The Office of the Chief is involved in regional and statewide issues. Last year, for instance, the Chief assisted in the passage of a new state law, Senate Bill 1542 Key Codes for 2007. This law provides motorists a new, convenient and secure option for getting replacement keys when theirs have been lost, stolen or damaged.



- The Auto Club of Southern California recognized Chief Ramos for his help with Senate Bill 1542 Key Codes.
- Received and replied to 82 formal community and business letters of commendation.
- Attended 53 community meetings to present current department services and crime prevention programs.
- The Chief is a faculty member of College of the Desert's Public Safety Academy.
- Continued department representation at City Council meetings, City Commissions, Youth Advisory Council, City Committees, and Community Events.

Police Officers from the Field Services Division are generally the first contact for anyone seeking police services, particularly during an emergency or if a victim of a crime. The division provides services to the community 24-hours a day, 365 days a year.

The Field Services Division Commander leads the following operations:

- Patrol
- Reserve Police Officers
- Traffic Services (including Motor and Commercial Vehicle Enforcement)
- Community Services Officers
- School Resource Officers
- Youth Accountability Team
- Community Outreach / Graffiti Team
- Field Training Program and the Police K-9 Unit

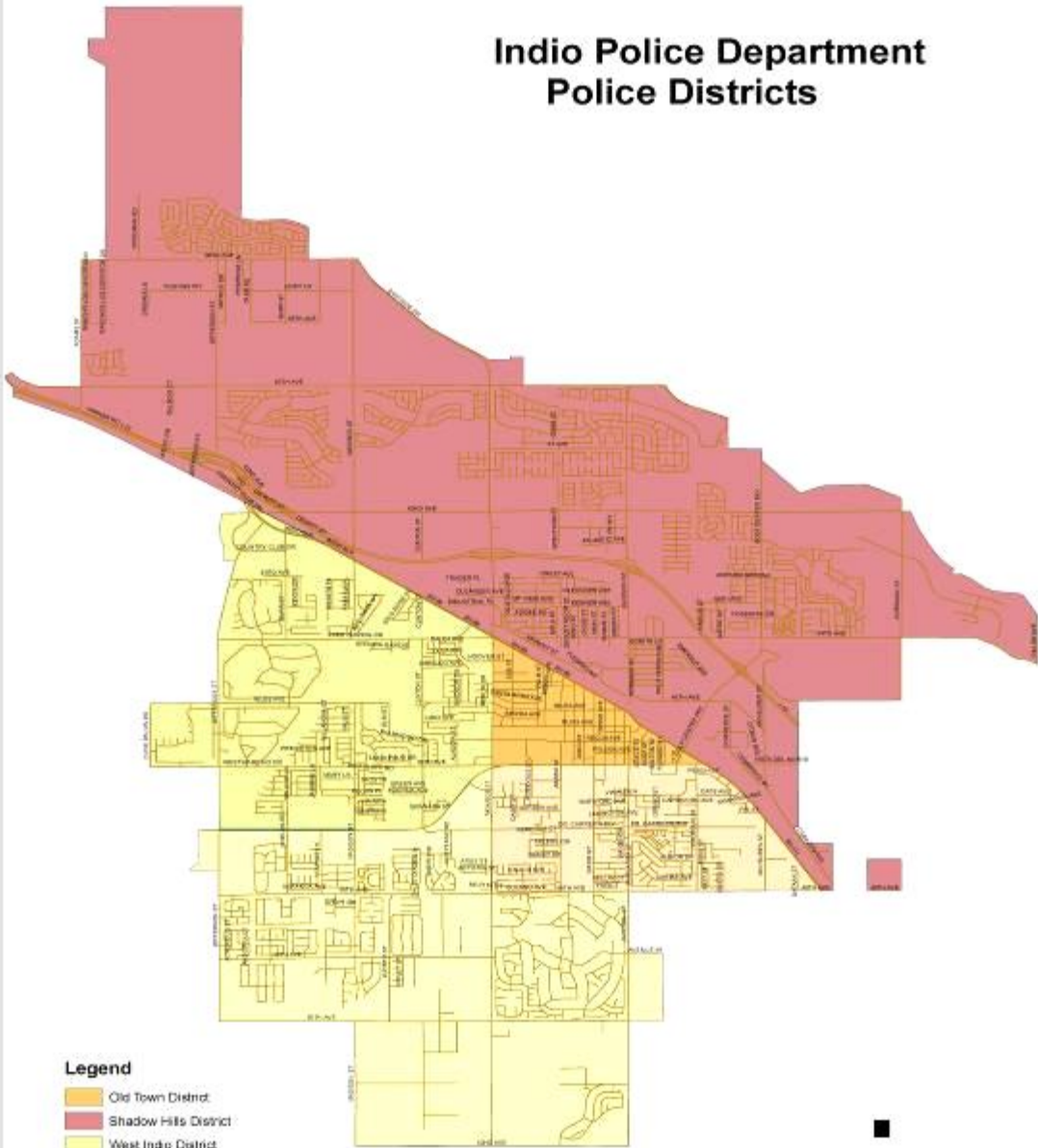
The City of Indio is divided into six beats. A police officer who works a 12-hour shift patrols each beat. The Department also implemented a Four-District Boundary System that overlaps the patrol beats. The new boundary system enhances the Department's management oversight. The four district boundaries are comprised of Old Town Indio, Shadow Hills, West Indio, and the Polo District.

On a part time basis, Bike Patrols provide coverage on weekends in the Old Town and Highway 111 business area. This has created a more visible presence in the community. The recent purchase of three, two-wheeled electric powered Segways has increased the Department's patrol coverage in community parks and business areas.



- Average response time is under 2.5 minutes to priority Emergency 911 calls.
- Handled 74,103 total calls for service in 2007. 63,259 of the calls were in response to calls for service and 21,165 were self-initiated. This is an average of 203 calls a day.
- Handled 3,560 Part 1 Crimes and 6,060 Part II Crimes.
- Made 2,514 adult arrests and 372 juvenile arrests.
- The Graffiti Task Force has made over 200 arrests since 2006 and six adults are serving in state prison for their graffiti crimes.

# Indio Police Department Police Districts



The Investigative Services Division's responsibility is to conduct comprehensive investigations leading to the arrest and successful prosecution of offenders and the recovery of stolen property.

The Investigative Services Division Commander's responsibilities include: Detectives; Special Enforcement Team; CV Narcotics Task Force Officer; CV Auto Theft Officer; CV Gang Task Force Officer; CV Majors Narcotics Officer; Training and Recruitment, Background Investigations; Accounting/Purchasing; and Professional Standards. A Police Lieutenant position was added to assist the Captain with operations of the division.

The Investigative Services Division and support personnel were moved into a new modular building with ergonomically correct workstations and ample workspace for all staff. The additional building space is located on the east side of the Police Station.



- Detectives investigated 807 cases in 2007.
- Detectives closed 254 arrest cases; 452 arrest cases are pending closure.
- Police Detectives attended the Behavior Analysis Training Institute. This training will assist them in producing a higher quality investigation.
- In 2007, Investigators completed 123 backgrounds on candidates for employment, 10 on businesses, and ran 280 Live Scan fingerprint checks.
- The Investigation Division has implemented DNA training for the Detectives from the Department of Justice.
- The Property & Evidence Unit established a new automated purging system. This has streamlined disposition of property.

The Support Services Division is comprised of several services that deliver a highly developed communication system and other specialized support services. Services such as Property and Evidence, which is one of the most sensitive functions of any Police Department, and the Records Bureau, which processes thousands of police reports, are part of the Support Services Division.

The Support Services Division Commander's responsibilities include: 911-Dispatch Communications Center; Animal Care Center / Animal Control Services; Records Bureau; Crime Analysis Unit; Information Technology Support; Property and Evidence Bureau; Facility Management; and Code Enforcement Unit. Support Services continues to work on the Joint Powers Authority with other eastern Riverside County Cities to lead the regional efforts in a new digital 800 MHz radio system called Eastern Riverside Interoperable Communications Authority / E.R.I.C.A. This communications system will enable us to communicate with other City, County, State, and Federal agencies during emergencies. This is our first major two-way radio public safety upgrade in more than forty-five years.



- The Records Bureau now processes credit card payments thanks to the help of the Finance Dept. In the past, only cash was accepted for reports and tow release fees.
- Palm Springs, Cathedral City, Desert Hot Springs, and Indio are currently part of the E.R.I.C.A. JPA.
- The Property & Evidence Unit established a new automated purging system. This has streamlined disposition of property held as evidence.
- A new Police Dispatcher Training Manual was developed.

On-going training of police department employees is of critical importance. Employees attend courses to maintain and improve their law enforcement knowledge and skills.

A Sergeant, under the direction of the Investigative Services Division Commander, manages Training and Recruitment. The Training Sergeant coordinates quarterly in-house training and coordinates attendance at California Peace Officers Standards and Training seminars. Recruitment is also a responsibility of the unit and works closely with the Human Resources office to hire top notch employees.



- All police officers are trained quarterly in the use of less-than-lethal weapons including electronic control devices, and bean bags.
- 10 Police Officers were hired in 2007.
- 9 Support staff employees were hired in 2007.
- All Police Officers have received mobile field training in crowd control.
- All department employees participated in a Health Awareness Workshop.

The Traffic Services Unit was established to reduce accidents, property damage and loss of life through education and enforcement. The unit investigates traffic collisions, enforces traffic violations and assists patrol staff as needed.

A Sergeant, under the direction of the Field Services Commander, is assigned to supervise Traffic Services. Currently, the Traffic Services unit consists of four Motor Officers and a Commercial Enforcement Officer.

The Traffic Services Unit conducts several enforcement and educational services in the community including the Walking Safe Program, Seat Belt and Child Car Seat inspections, DUI Awareness, Monthly Safety and DUI Check Points. The Unit also enforces jay walking and suspended license laws.

The Motor Unit received five new Police Honda Motorcycles to replace the existing fleet. The purchase of the new motor units and safety equipment was funded with the vehicle tow release fees.



- Issued 10,415 Hazardous Traffic Violation Citations.
- 1,073 vehicles were towed because the drivers had a suspended or no license or the vehicle violated City noise standards.
- Traffic Services issued 100 Good Drivers and Good Pedestrian citations and gift certificates from Stater Brothers Grocery Stores in December 2007. This was sponsored by The Indio Police Officers' Association and Stater Brothers Grocery Stores.
- 5 DUI and Safety check points were conducted.
- 7 Joint Valley Motor Enforcement Team operations were conducted.

The Police Department's Public Relations Services continues to encourage open communications with the community and develop partnerships to address the causes of crime and other community issues affecting the quality of life.

The Public Relations Services Unit is under the direction of the Chief of Police and is managed by the Administrative Officer. The programs and services provided include: participating in business relations, media relations (PIO), crime prevention, Neighborhood Watch, Crime Free Multi-Housing, Adopt a School, Valley Crime Stoppers, Community Meetings, Schools, Youth Programs, Special Events, and the Youth Advisory Council.

- Crime Stoppers awarded \$2,650 in rewards for the arrest of suspects or recovery of stolen property.
- 8 additional Neighborhood Watch groups have been added. There are a total of 42 Neighborhood Watch groups.
- 43 rental properties are active in the Crime Free Multi-Housing Program.
- 702 Media requests were addressed in English and Spanish.
- 18 Community Crime Prevention Presentations were made to schools and non-profit organizations.



The Code Enforcement Unit enforces the City's Municipal Codes relating to public health, safety, and the environment.

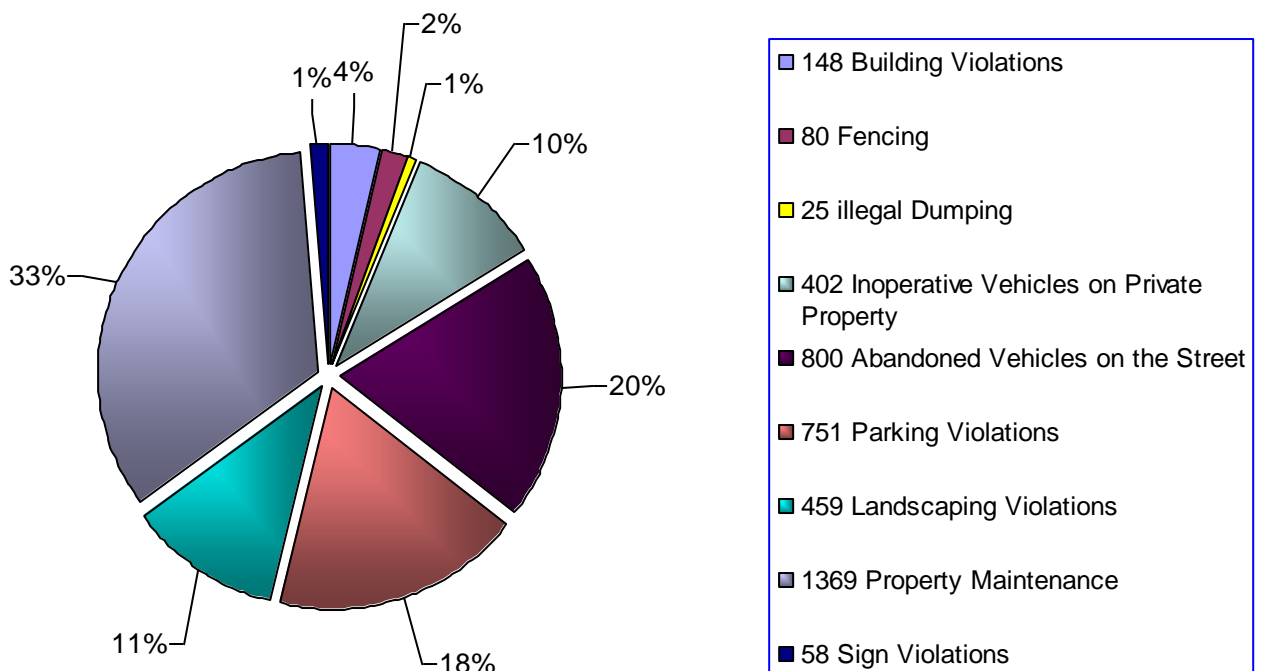
A Sergeant, under the direction of the Support Services Commander, is assigned to supervise the Code Enforcement Unit. Code Enforcement is accomplished through education and prosecution of violators who do not comply after warnings and citations are issued.

The Code Enforcement Unit recognizes the importance of keeping neighborhoods and businesses attractive and therefore healthy.

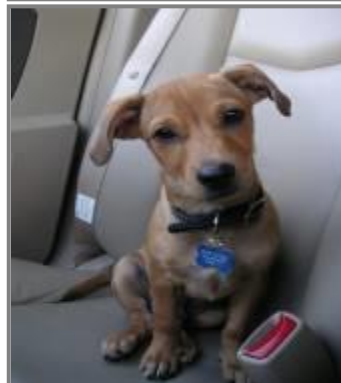
Indio residents and businesses can report any code enforcement concerns on a complaint form available on-line via the Indio Police website [www.indiopd.org](http://www.indiopd.org). This will help streamline the resident reporting process. Residents may also call (760) 391-4123. All reports will be addressed in a timely manner.



### 2007 Code Enforcement Case Types

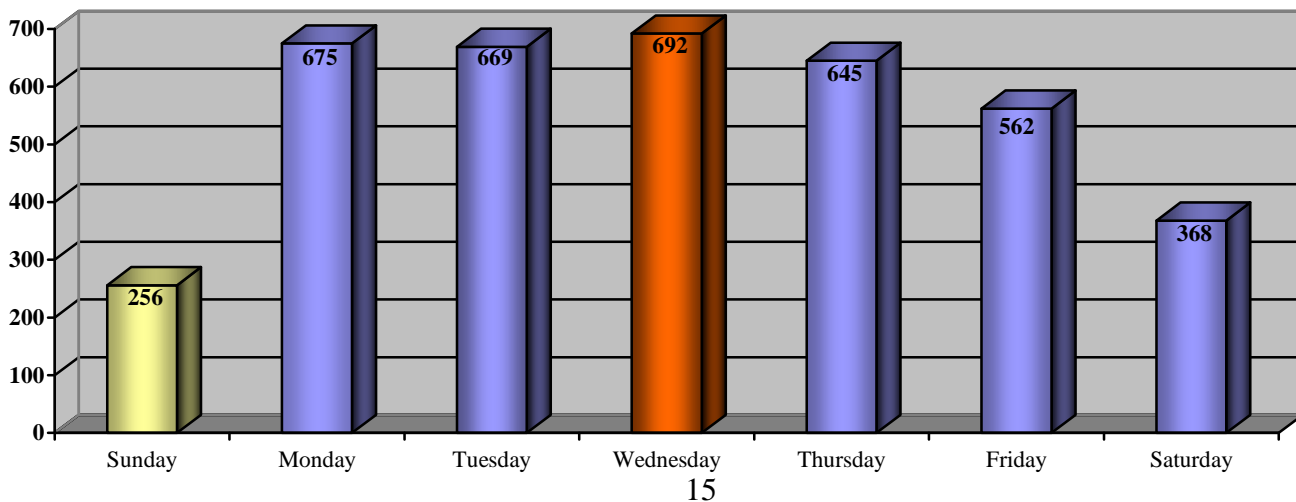


The Indio Police Department operates and manages the Animal Care Center facility and provides Animal Control services for Indio residents. The Animal Care Center staff has given several community presentations to various groups and organizations on the care and spaying/neutering of animals. The center has aggressively promoted and advertised pet adoptions at festivals, on TV programs, and in community publications in the Coachella Valley.



- 3,867 Animal Control Calls for service in 2007.
- Animal Adoption presentations are done on the CBS-2 Television once a week.
- Dog Park next to Animal Care Center is open 7 days a week.
- 285 dogs adopted and 67 cats adopted in 2007.

**Most Calls for Service – WEDNESDAY 692**  
**Least Calls for Service – SUNDAY 256**



The Indio Police Volunteers are dedicated citizens who have decided to make a difference in our community and have chosen the police department as the means to do that. The Administrative Officer directs and supervises all volunteers. Volunteer Services include Citizen Patrol/Citizens Helping Indio Police (CHIP), Police Cadets, and Police Chaplain Unit. Air Support Services is directed by the Chief of Police.

Our volunteers serve as ambassadors for many positive community events and activities. Volunteers help in all areas of the police department.

The volunteers are helping in several areas of the police department. Some of the areas they are currently assisting are Evidence, Investigations, Special Projects, Special Events, Code Enforcement and Parking Enforcement.



- CHIP volunteered 9,936 hours in 2007.
- Cadets volunteered 7,068 hours in 2007.
- Air Support volunteered 600 hours in 2007.
- The value of Volunteer hours from Chaplains CHIP'S, Police Cadets, and Air Support for 2007 was \$ 339,805.
- 20 additional volunteers were recruited in 2007.

***Air Support Services***

***Citizen Patrol C.H.I.P.***



***CHAPLAIN Program***

***Police Cadet Program***

**Average Activities in a 24 hour period**

**203**

**Total calls for Service per day**

**6**

**2.5 minutes**

**911 Emergency Calls  
High Priority Response**

**Response time to  
reported in-progress  
emergency crimes.**



**7.9**

**Arrests per day**

**48**

**Volunteer Hours**

**43**

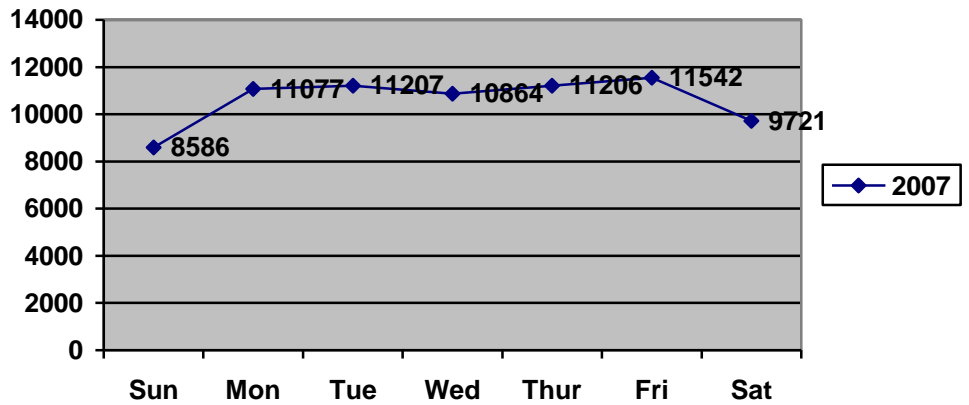
**Police Reports**

**47**

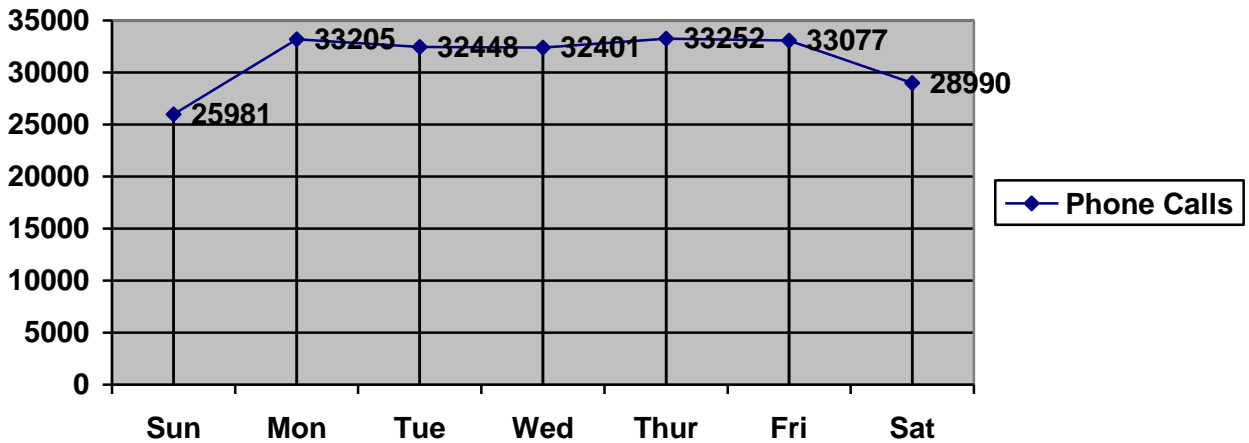
**Traffic Citations**

# CALLS FOR SERVICE

## *Calls by the Day*



## *Total Phone Calls*



<b>Total Phone calls for 2007:</b>	<b>219,354</b>
<b>Landline calls outbound:</b>	<b>43,674 = 19.9%</b>
<b>Wireless Calls inbound:</b>	<b>12,509 = 5.7%</b>
<b>Non-Emergency calls inbound:</b>	<b>163,171 = 74.4%</b>
<b>911 Calls:</b>	<b>34,639 = 19.7% of calls received.</b>

# INDIO BY THE NUMBERS

## 2007 Crime and Arrest Information



### REPRESSIBLE CRIMES

BURGLARY	877
GRAND THEFT	357
BURGLARY/THEFT FROM VEHICLE	526
PETTY THEFT	493
ROBBERY	127
MOTOR VEHICLE THEFT	576

### CRIMES PER 1000 Population

Year Population C/Per

2003	57,000	6
2004	59,100	6
2005	66,539	5
2006	80,000	4
2007	81,000	3

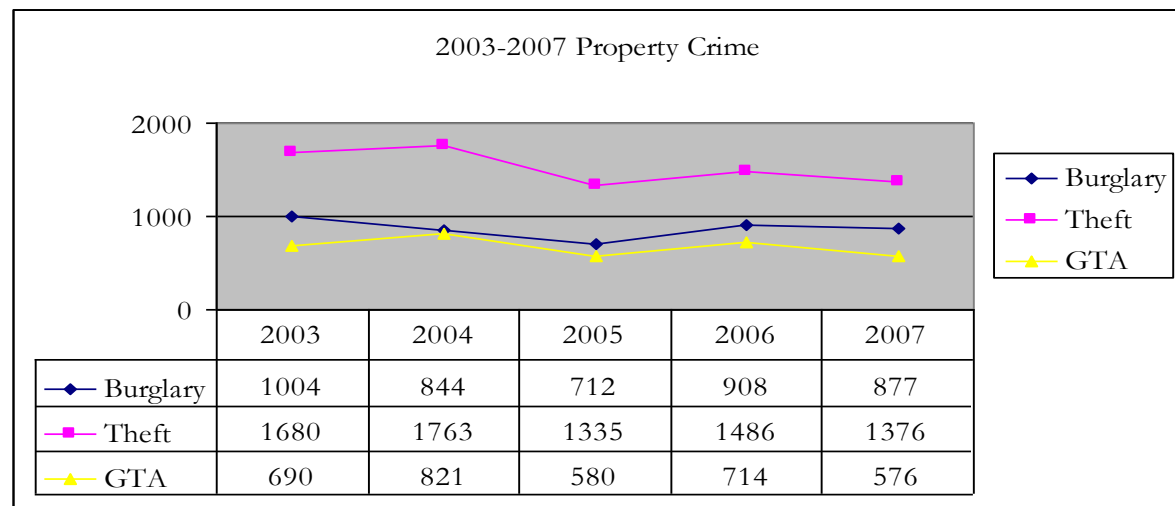
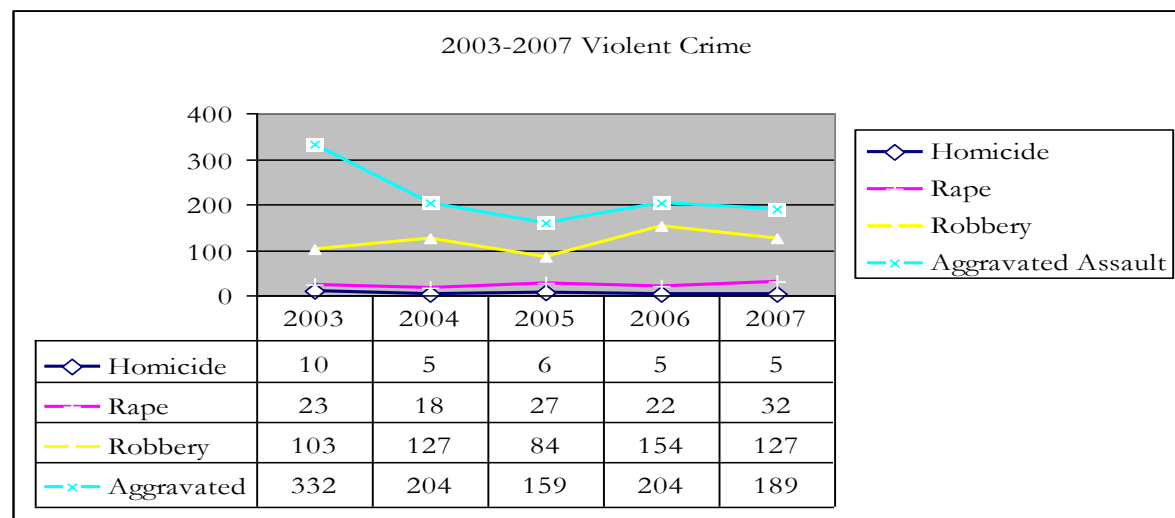
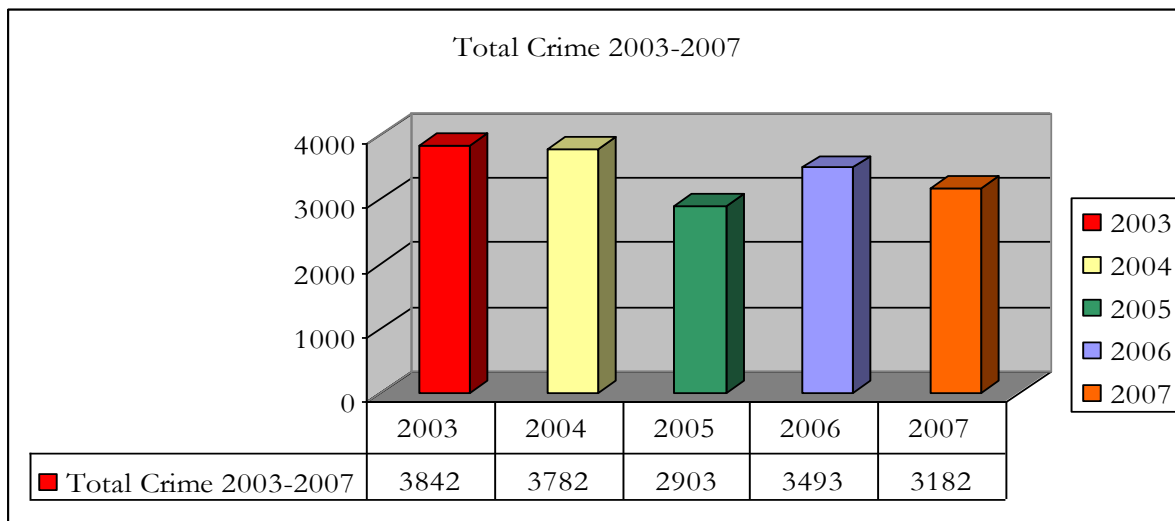


### REPRESSIBLE CRIME ARRESTS

BURGLARY	67
GRAND THEFT	6
BURGLARY/THEFT FROM VEHICLE	8
PETTY THEFT	66
ROBBERY	28
MOTOR VEHICLE THEFT	86
ALL OTHER ARRESTS	2,265



# CRIME STATISTICS





## Indio Police Department Achievements 2007



- We implemented four District Boundaries that overlap the six beat system under the Field Services Division. The District Boundaries enhance the Patrol Lieutenants' management oversight.
- We created a six beat to better serve the area north of Interstate 10.
- We recruited 20 new Police Volunteers. Currently, there are 81 Police Volunteers.
- All Indio Police Detectives were sent to the Behavior Analysis Training Institute to assist them in producing higher quality investigations.
- From August 2006 to present, Graffiti Task Force Officers made more than 200 arrests for graffiti offenses; six of the suspects are serving state prison terms for their graffiti crimes.
- A Commercial Enforcement Program, with a new police vehicle and dedicated officer, was implemented using vehicle tow release fees.
- 2007 Part 1 crime statistics showed reductions in seven areas:

<u>Type of Crime</u>	<u>% Change</u>
Robbery	-17%
Aggravated Assaults	- 7%
Violent Crimes	- 8%
Burglary	- 3%
Theft	- 7%
Auto Theft	-19%
Property Crime	- 9%

We experienced a -17% homicide reduction in 2006; in 2007 homicide levels remained the same. Overall Part 1 crime reduction in 2007 was -9%.

- The Chief of Police assisted the Automobile Club of Southern California with a new state law, Senate Bill 1542 Key Codes. This bill provides motorists a new convenient and secure option for getting replacement keys when theirs have been lost, stolen or damaged.
- In 2007, ten police officers were hired.

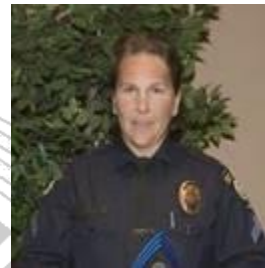
The Indio Police Department is proud to recognize and acknowledge the excellent service of all members of the organization. Every March, members of the department and their families attend the Annual Awards and Chief's Breakfast. Awards are given for Meritorious Service, Distinguished Service, Golden Bear fingerprint award, Auto Club and California Highway Patrol auto theft recovery award.

The following members were recognized for their exemplary service in 2007:



**Officer of the Year**

**Sergeant Johnny Romero**



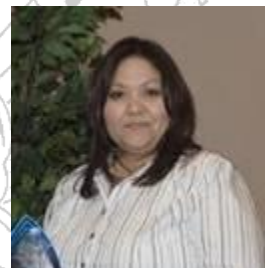
**High Achiever of the Year**

**Corporal Lisa Corton**



**Employee of the Year**

**Sr. Administrative Asst. Gray Cruz**



**Dispatcher of the Year**

**Police Dispatcher Brenda Leon**



**Volunteer of the Year**

**CHIP Thomas McLaughlin**



**Police Cadet of the Year**

**Police Cadet Felipe Escalante**

# Indio Police Department

We thank you for your time, support, interest, and efforts in making your police department the best in the Coachella Valley.

*“Our Community, Our Commitment...”*



[www.indiopd.org](http://www.indiopd.org)

# Indio Police Department Frequently Called Phone Numbers

Emergencies (Police, Fire or Ambulance)	911
Non-Emergency Dispatch	(760) 391- 4051
Main Phone Number (24-hours)	(760) 391- 4057
Chief's Office	(760) 391- 4035
Code Enforcement	(760) 391- 4123
Animal Care Center	(760) 391- 4135
Animal Control (stray or vicious animals)	(760) 391- 4051
Graffiti Removal Hot Line	(760) 391- 4143
Business Licenses	(760) 391- 4197
Indio Fire Department (Business)	(760) 347- 0756
Indio Water Authority (Business)	(760) 391- 4038
City Hall	(760) 391- 4000
Coachella Valley Crime Stoppers (Anonymous Tips)	(760) 341-STOP
Indio Senior Center	(760) 341- 4170
Indio Teen Center	(760) 541-4400
Special Events Office (Garage Sales & Event Permits)	(760) 391- 4175
Indio Golf Course	(760) 391- 4049

[WWW.INDIOPD.ORG](http://WWW.INDIOPD.ORG)

