

## HOW DO I JOIN CITIZEN OBSERVER?

The Citizen Observer is free to join. Anyone with the ability to access the internet and receive e-mail can use the Citizen Observer Program. Once you set up your personalized Citizen Observer account, you will begin to receive valuable alerts and tips from the Indio Police Department.

Simply go to :

[citizenobserver.com](http://citizenobserver.com)

Then, follow the detailed instructions to sign up for alerts. There is no software to install. Alerts will be sent to your e-mail or cell phone via test message.

If you have any questions about this program or need assistance in setting up your account, please contact the Citizen Observer Coordinator at (760) 391-4057.

## IMPORTANT NUMBERS

Emergencies (Police, Fire or Ambulance)

911

Non-Emergency Dispatch

(760) 391- 4051

Main Phone Number (24-hours)

(760) 391- 4057

Chief's Office

(760) 391- 4035

Code Enforcement

(760) 391- 4123

Animal Care Center

(760) 391- 4135

Animal Control (stray or vicious animals)

(760) 391- 4051

This brochure was developed by the Indio Police Department's C.H.I.P. program  
(Citizens Helping Indio Police)



# CITIZEN OBSERVER



## “Our Community Our Commitment”

### Indio Police Department

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## WHAT IS CITIZEN OBSERVER?

Citizen Observer is an internet based community alert system which the Indio Police Department is a part of. The Citizen Observer program allows the Indio Police Department to quickly enter content about crimes or incidents, and within seconds, push that information out to the businesses, citizens, watch groups and others that have signed up to receive those alerts.

In addition, the Indio Police Department utilizes the Citizen Observer Program to disseminate all press releases, safety tips and weekly crime statistics used in the departments CompStat process. Information is forwarded to specific groups such as homeowners associations (HOA) where the information only benefits a particular group and not the entire city are sent to specific watch groups.

## WHAT IS COMPSTAT?

CompStat is a multilayered dynamic approach to crime reduction, quality of life improvement and resource management. CompStat employs Geographic Information Systems and is intended to map crime and identify problems. In weekly meetings, IPD command staff and supervisors meet to discuss problems or areas of concern. Strategies and tactics are devised to solve problems, reduce crime and ultimately improve quality of life for the residents of Indio.

CompStat meetings are only as successful as the information you provide to the department. Failing to report crime or suspicious activity in your community may result in a lower problem count in your area. This could result in resources being allocated to another problem or Patrol District, when your area would better benefit from those resources.

## WHAT IS A PATROL DISTRICT?

To facilitate the assignment of resources, the Indio Police Department has divided the city into four patrol districts. Each District is unique.

The Shadow Hills Patrol District is bordered by the city limits on the north, east, and west. Along its southern border is Indio Boulevard.

The Old Town Patrol District is bordered on the north by Indio Boulevard, the west by Monroe, the south by Highway 111 and the east by the city limits.

The Polo Patrol District is bordered on the west by Jefferson, the north and east by State Route 111, and the south by the south limits of the city.

The West Patrol District is bordered on the north by Indio Boulevard, the west by Jefferson, the east by Monroe and the south by Highway 111.